

## **SCAM ALERT**

Because we have your best interests in mind, TCCFCU would like to make our members aware of a possible scam targeting credit union members in Southeast Texas. The solicitations can be warning you of an account, VISA Debit, or ATM card that may be in jeopardy unless you respond to an email or phone call. In such a case, it is always best to call your local branch at a listed phone number on your statement to make sure the call is legitimate.

DO NOT REPLY to any text messages or emails, or give out sensitive account information on the phone to ANYONE, these phone call stating "Important Messages About Your Account" have NOT been generated from Texas Coastal Community Federal Credit Union. TCCFCU will NEVER ask you for personal account information (account numbers, PIN numbers, or social security numbers) in response to an e-mail or text message, or computer generated phone call. Because of the diligence in our security efforts, appropriate actions are taken to ensure protection and safety of member information. If you have been victimized by a solicitation, please contact us directly.

REMEMBER the key is that YOU should be the one to initiate the communication.